



CHELMSFORD CITY RACECOURSE

Personal Assistant 2 for 1

Personal Assistant (PA) Admission

Should a registered disabled visitor need to bring a personal assistant, we offer a 2 for 1 PA ticket, for both the visitor and their personal assistant to attend. 2 for 1 PA Tickets are only available on general admission. Upgrades are available to other packages, at an additional cost and dependant on availability.

How to Book a PA Ticket

Please do not purchase a general admission ticket, as this is a specific 2 for 1 PA ticket, which is considered upon application and submission of the relevant documentation and proof of eligibility. Pre-purchased general admission tickets are not eligible for conversion to 2 for 1 PA tickets, as these are booked on a non-refundable/non-transferrable basis.

Our 2 for 1 PA tickets are available on the day from the Ticket Office **for standard racedays** only, with proof of eligibility. However, we recommend contacting the Racecourse in advance to book these. Please note that without the appropriate proof of eligibility we are unable to offer a 2 for 1 PA ticket.

For **Feature Days, Events and Concerts**, PA general admission tickets **MUST BE** prebooked at least 1 week prior to the event taking place. Please note that these tickets are limited and are bookable on a first come first served basis.

Eligibility

Currently those who receive one of the following benefits are eligible to apply for a free personal assistant ticket:

- a) Disability Living Allowance (DLA);
- b) Personal Independence Payment (PIP) / (England or Wales);
- c) Adult Disability Payment (Scotland)
- d) Attendance Allowance (AA); and
- e) Armed Forces Independence Payment (AFIP)

Additionally, people who are Registered Blind are also eligible.

Proof of Eligibility to be Provided

To prove eligibility, you will need to provide the following in respect of one the benefits referred to above, as well as completing our Accessibility Form:

- a) A copy of the awarding letter from DWP or statement confirming receipt of the allowance; and
- b) Photo ID which matches the details of the recipient of the above

Alternatively, if you are a Registered Blind Person, then a photocopy of certification and matching photo ID is required.

Once we have accepted your application and payment has been received, your tickets will be held for collection at the ticket office. We request that the disabled visitor accompanies the personal assistant when collecting tickets.

Please note that a Blue Badge is not accepted as evidence of eligibility.

Disabled parking is available, with Blue Badge holders only given forward parking in the car park nearest to the Ticket Office. This parking area is subject to capacity on the day and is allocated on a first come-first served basis only. Blue Badges must be **clearly** displayed at all times and shown to the car parking attendant on arrival. Please note parking in this area is limited.

The personal assistant must be able to provide you with appropriate assistance which might include:

- a) Assisting you in moving around the racecourse;
- b) Helping you evacuate the racecourse in the event of an emergency;
- c) Accompanying and/or assisting you in using the racecourse's toilets;
- d) Assisting you in purchasing refreshments and food or using other services

Please note that the PA admission policy does not apply to disabled persons under the age of 18. It is the racecourse's policy that all persons under the age of 18 must be accompanied at all times by a responsible adult, who must purchase their own ticket. Therefore the disabled persons under the age of 18 would enter the racecourse free of charge.

Contact Information

For more information or if you have any specific questions regarding your visit, please contact us as below:

Address:	Chelmsford City Racecourse Moulsham Hall Lane Great leighs Chelmsford CM3 1QP
Telephone:	01245 360300
Email:	info@chelmsfordcityracecourse.com
Website:	http://www.chelmsfordcityracecourse.com
Hours Of Operation:	Monday - Friday 8:30 - 17:00