



## CHELMSFORD CITY RACECOURSE

### Access Statement For Chelmsford City Racecourse

This access statement does not contain personal opinions as to our suitability for those with access needs, but aims to accurately describe the facilities and services that we offer all our guests/visitors.

#### Introduction

Situated 10 miles from the centre of Chelmsford.

The racecourse is situated on flat land with facilities and enclosures spread out across a large site so you should expect to do a fair amount of walking. The racecourse sits adjacent to the A131, just outside of Great Leighs in an idyllic countryside setting.

Racing usually runs for around 2.5-3 hours with doors opening 2 hours prior to the first race. Race times are published on our website around 4 weeks before race day so please check our website before planning your visit. Please note these are subject to change.

Visitors can choose to dine in one of our fabulous restaurants; we have two formal dining options for guests to choose from. Bookings are only taken in advance, however on occasions we can offer walk-ups, but this is not guaranteed. Restaurant packages can be purchased online or by calling our main office on 01245 360300.

Stewards are on hand throughout the racecourse should you require any assistance.

We look forward to welcoming you.

#### Pre-Arrival

- For full details and maps of how to reach us please see the 'Plan Your Visit' section on our website.
- Our postcode is CM3 1QP and is readily available on all GPS devices and mobile location apps. Alternatively what3words location ref is ///punters.award.popular
- The nearest railway station is Braintree Freeport, which is approx. 4 miles away although public transport connections from here are limited. We therefore advise public transport from either Chelmsford City centre or Braintree town centre.
- Taxis are available from all train stations. Please note that we do not have a dedicated taxi rank at the racecourse, therefore we recommend you pre-book your return journey in advance.
- The nearest bus stop is approx. 1 mile away situated on Main Road in Great Leighs.

- The number 70 bus runs between Chelmsford and Braintree every 30 minutes. Pedestrian access to the racecourse is difficult as the route involves crossing the A131 dual carriageway and there is no paved route, therefore we do not recommend this option.

### **Car Parking And Arrival**

- We offer free parking on standard racedays. For peak racedays and events such as concerts this may be subject to change, please check our website prior to your visit.
- The car park is situated directly off of the A131 and has ample space to accommodate all visitors.
- Disabled parking is available, with Blue Badge holders only given forward parking in the car park nearest to the Ticket Office. This parking area is subject to capacity on the day and is allocated on a first come, first served basis only. Blue Badges must be clearly displayed at all times and shown to the car parking attendant on arrival. Please note parking in this area is limited.

### **Main Entrance, Reception And Ticketing Area**

- The ticket office (main entrance) is situated on level tarmac from the car park.
- Ticket office doors are 2m wide with double doors.
- The area is well lit and the surface is carpeted with step free, level access throughout.
- Ticket sale windows are at eye level and wheelchair users are invited to purchase/collect tickets from inside where lowered counters are available.
- Those who require the assistance of a hearing loop – we have one fitted inside the ticket office and also at the main reception inside the Grandstand.
- Access to the centre of the course is by way of a pedestrian tunnel down and then up a winding sloped tarmac path approximately 130metres in length.
- For your information specialist detection dogs are used at the racecourse for all major racedays and events.
- We offer a buggy service for those with mobility difficulties, that runs from the ticket office to the main Grandstand. Please note that we are unable to offer this service from your car to the ticket office due to public highway regulations. Guests do not need to book this, it is a complimentary service for those guests that require additional assistance.
- Due to Health & Safety, we are unable to take children on the buggy, as well as wheelchairs. Wheelchairs will need to be pushed down to the drop off area. However, we will endeavour to assist with this, if a member of staff is available.
- Important Information: this service maybe paused during peak times, due to health and safety restrictions, but will re-start as soon as it is deemed safe. Therefore, there may be a wait, so we ask for your patience until it is safe for the service to resume.

Entrance to Ticket Office



Booking Information Desk



Walkway to main Grandstand area



## Conditions Of Entry

As part of the security measures at Chelmsford City Racecourse, all attendees 18 years and over to the racecourse are required to bring with them original photographic ID. This will be conducted by scanning photographic ID's with the following forms of ID accepted;

- Passport
- Driver's licence
- Any government or international issue photo card.

Admittance may be denied if you are unable to provide the appropriate ID, therefore please advise any guests who will be attending with you. For further information see our website regarding our terms of entry.

## Restaurants and Facilities

- The Fairwood Brasserie is located on the ground floor of our luxurious grandstand, accessible via the entrance outside of the main Grandstand. Please note that there are stairs into the restaurant from outside, or you can access this via the ramps, which will take you through our main Grandstand Reception area. A steward will then be on hand to direct you from there.
- Our Member's Lounge and Club Restaurant on the first floor is serviced by a passenger lift with braille buttons and audio assistance.
- Betting booths are clearly located within the grandstand at various points, with staff also on hand with handheld devices to assist wheelchair users.
- We have dedicated accessible viewing on the home straight for wheelchair users. This is located outside adjacent to the Sports Bar. All hand rails are lowered for unobstructed views of the racing. These spaces are limited and priority is given to guests who are in possession of a 2 for 1 PA ticket. Indoor accessible viewing is via various big screens showing the live racing as it happens.

Disability Viewing Area



## Public Toilets

- Public toilets are located in various locations onsite both outside and inside on both floors.
- We have 6 accessible toilets and 50 regular onsite.
- There are 3 public toilets of which 1 is a unisex accessible toilet, located at the ticket office for arriving guests to use.
- We provide 1 baby changing facility located in the Sports Bar.
- All accessible toilets are unisex and open to be used freely. No RADAR key system is in place.
- All toilets are fitted to BS standard for full accessibility including light easy open doors and emergency alarm pull cord.
- On peak racedays and events such as concerts, additional public and disability toilets will be provided.



## Catering

- The Fairwood Brasserie is located on the ground floor of the grandstand.
- The Sports Bar provides 2 large bars for cold drink sales including alcohol, along with the 'Grill Kitchen' which serves gourmet fast food, snacks and hot drinks.
- Upstairs in The Club Restaurant & Lounge there is a private bar, betting facilities as well as toilets and an accessible toilet.
- The Club Restaurant & Lounge on the first floor of the grandstand is accessible by way of two large staircases and a lift for wheelchair access.
- The flooring in our Fairwood Brasserie is wooden and the Club Restaurant & Lounge is carpeted.
- We advise booking in advance to avoid disappointment on the day, restaurant packages can be purchased online or by telephoning our main office. Although we do offer walk in tables, this is only on occasions when the restaurant has availability and cannot be guaranteed.

- All areas inside the grandstand, including our restaurants are well lit with lots of natural light and LED lighting.

### Grounds And Gardens

- There are steps outside of the grandstand to view the racing, with prime views of the final stages of the race. This area is not covered.
- All visitors have access to our outside enclosures which are a mixture of tarmac, concrete and grass.
- During evening racing, our floodlights will be on around the whole site which are 1,000 lumen. On some occasions during racing there may also be stroboscopic lighting effects.
- During concert and events stroboscopic lighting effects may be in use.
- All surfaces are flat and in summer kept fully accessible. In winter the footpaths are a preferred choice of getting around site.
- Seating and picnic tables are dotted around onsite, along with a limited number of parasols.
- During peak events and summer racing, outdoor bars and food concessions are available.
- For peak racedays or events such as concerts guests may be permitted to bring one small fold-up camping chair or similar Please note that these need to remain with you at all times and CCR can't take any responsibility for loss or damage. Please check our website or contact the sales team prior to planning your visit.

Entrance to Disability Platform



### Additional Information

- Our stewards receive annual disability awareness and fire training.
- Evacuation procedures include special assistance to any guests with mobility issues. We have refuge points and evacuation chairs to assist.
- Chelmsford City Racecourse welcomes trained assistance dogs on site only. A water bowl is available by request from any steward.
- Flooring inside the grandstand and main foyer is laminate.
- We offer complimentary admission tickets to personal assistants. conditions apply, please contact Chelmsford City Racecourse for more information on 01245 360300 or [info@chelmsfordcityracecourse.com](mailto:info@chelmsfordcityracecourse.com).

## Contact Information

For more information or if you have any specific questions regarding your visit, please contact us as below:

Address: Chelmsford City Racecourse Moulsham Hall Lane Great Leighs  
Chelmsford CM3 1QP

Telephone: 01245 360300

Email: [info@chelmsfordcityracecourse.com](mailto:info@chelmsfordcityracecourse.com)

Website: <http://www.chelmsfordcityracecourse.com>

Hours Of Operation: Monday - Friday 8:30 - 17:00

Local Public Transport: First Essex 0871 200 2233  
<http://www.firstgroup.com/essex>