



CHELMSFORD CITY RACECOURSE

Access Statement

This access statement does not contain personal opinions as to our suitability for those with access needs but aims to accurately describe the facilities and services that we offer all our guests/visitors.

INTRODUCTION

Chelmsford City Racecourse is situated 10 miles from the centre of Chelmsford, on flat land with facilities and enclosures spread out across the large site, so you should expect to do a fair amount of walking. The racecourse sits adjacent to the A131, just outside of Great Leighs in an idyllic countryside setting.

Racing usually runs for around 2.5-3 hours, with doors often opening 2 hours prior to the first race. Race times are published on our website around 4 weeks before race day, so please check our website before planning your visit. Please note these are subject to change without prior notice.

Visitors can choose to dine in of our fabulous restaurants; we have two formal dining options for guests to book from. We advise booking in advance to avoid disappointment on the day. Restaurant packages can be purchased online or by calling our main office on 01245 360300.

Stewards are on hand throughout the racecourse should you require any assistance.

We look forward to welcoming you.

PRE-ARRIVAL

- For full details and maps of how to reach us please see the 'Plan Your Visit' section on our website.
- Our postcode is CM3 1QP and is readily available on all GPS devices and mobile location apps. Alternatively, our what3words location reference is ///punters.award.popular.
- The nearest railway station is Braintree Freeport, which is approximately 4 miles from the racecourse. We advise public transport from either Chelmsford city centre or Braintree town centre.
- Taxis are available from all train stations. Please note that we do not have a dedicated taxi rank at the racecourse, therefore we recommend you pre-book your return journey in advance.
- The nearest bus stop is approximately 1 mile away, situated on Main Road in Great Leighs.
- The '70' bus runs between Chelmsford and Braintree every 30 minutes.
- Pedestrian access to the racecourse is difficult as the route involves crossing the A131 dual carriageway and there is no paved route, therefore, we do not recommend this option.

CAR PARKING AND ARRIVAL

- We offer free on-site parking for all ticket holders on standard racedays. For peak racedays and events such as concerts this may be subject to change, please check our website prior to your visit.
- The car park is situated directly off the A131 and has ample space to accommodate all visitors.
- Disabled parking is available with Blue Badge holders given forward parking in the car park nearest to the Ticket Office. This parking area is subject to capacity on the day and is allocated on a first come, first served basis only. We have dedicated disabled parking areas which provide closer proximity to the racecourse entrance. Blue Badges must be clearly displayed at all times. Please note parking in this area is limited.

MAIN ENTRANCE, RECEPTION AND TICKETING AREA

- The ticket office (main entrance) is situated on level tarmac from the car park.
- Ticket office doors are 2m wide with double doors for access.
- The area is well lit, and the surface is carpeted with step-free, level access throughout.
- Ticket sale windows are at eye level and wheelchair users are invited to purchase/collect tickets from inside where lowered counters are available.
- For those who require the assistance of a hearing loop, we have one fitted inside the ticket office and also at the main reception inside the Grandstand.
- Access to the centre of the racecourse is by way of a pedestrian tunnel down and then up a winding sloped tarmac path approximately 130metres in length.
- For your information, specialist detection dogs are used at the racecourse for all major racedays and events.
- We offer a buggy service for those with mobility difficulties, that runs from the ticket office to the main Grandstand. Guests do not need to book this; it is a complimentary service for those guests that require additional assistance. Please note that this service maybe paused during peak times, due to health and safety restrictions, but will re-start as soon as it is deemed safe. Therefore, there may be a wait, so we ask for your patience until it is safe for the service to resume.





CONDITIONS OF ENTRY

As part of the security measures at Chelmsford City Racecourse, all attendees 18 years and over to the racecourse are required to bring with them photographic ID. This will be conducted by scanning photographic IDs with the following forms of ID accepted;

- Passport
- Driver's licence
- Any government or international issue photo card.

Admittance may be denied if you are unable to provide the appropriate ID. Please advise any guests who will be attending with you. For further information, please see our website regarding our terms of entry.

RESTAURANTS AND FACILITIES

- The Fairwood Brasserie is located on the ground floor of our luxurious grandstand, accessible via the entrance outside of the main Grandstand. Please note that there are stairs into the restaurant from outside, or you can access this via the ramps, which will take you through our main Grandstand Reception area. A steward will then be able to direct you from there.
- The Club Restaurant & Lounge is on the first floor is serviced by a passenger lift with braille buttons and audio assistance.
- Betting booths are clearly located within the grandstand at various points, with staff also on hand with handheld devices to assist wheelchair users.
- We have dedicated accessible viewing on the home straight for wheelchair users. This is located outside adjacent to the Sports Bar. All hand rails are lowered for unobstructed views of the racing. These spaces are limited and priority is given to guests who are in possession of a 2 for 1 ticket. Indoor accessible viewing is via various big screens showing the live racing as it happens.



PUBLIC TOILETS

- Public toilets are located in various locations onsite both outside and inside on both floors.
- We have 6 accessible toilets and 50 others onsite.
- There are 3 public toilets of which 1 is a unisex accessible toilet, located at the ticket office for arriving guests to use.
- We have 1 baby changing facility located in the Sports Bar.
- All accessible toilets are unisex and open to be used freely. No RADAR key system is in place.
- All toilets are fitted to BS standard for full accessibility including light easy open doors and emergency alarm pull cord.
- On peak racedays and events such as concerts, additional public and disability toilets will be provided.



CATERING

- The Fairwood Brasserie is located on the ground floor of the grandstand.
- The Sports Bar provides two large bars for cold drink sales including alcohol, along with the 'Grill Kitchen' which serves gourmet fast food, snacks and hot drinks.
- Upstairs in the Club Restaurant & Lounge there is a private bar, betting facilities as well as toilets and accessible toilet.
- The Club Restaurant & Lounge on the first floor of the grandstand is accessible by way of two large staircases and a lift for wheelchair access.
- The flooring in our Fairwood Brasserie is wooden and the Club Restaurant & Lounge is carpeted.
- We advise booking in advance to avoid disappointment on the day, restaurant packages can be purchased online or by telephoning our main office. Although we do offer walk-in tables, this is only on occasions when the restaurant has availability and cannot be guaranteed.
- All areas inside the grandstand, including our restaurants, are well lit with lots of natural light and LED lighting.

GROUNDS AND GARDENS

- There are steppings outside of the grandstand to view the racing, with prime views of the final stages of the race. This area is not covered.
- All visitors have access to our outside enclosures which are a mixture of tarmac, concrete and grass.
- During evening racing, our floodlights will be on around the whole site which are 1,000 lumen. On some occasions during racing there may also be stroboscopic lighting effects.
- During concert and events stroboscopic lighting effects may be in use.
- All surfaces are flat and in summer kept fully accessible. In winter the footpaths are a preferred choice of getting around site.
- Seating and picnic tables are dotted around onsite.
- During peak events and summer racing, outdoor bars and food concessions are available.
- For peak racedays or events such as concerts guests may be permitted to bring one small fold-up camping chair or similar. Please note that these need to remain with you at all times and CCR can't take any responsibility for loss or damage. Please check our website or contact the sales team prior to planning your visit.



ADDITIONAL INFORMATION

- Our stewards receive annual disability awareness and fire training.
- Evacuation procedures include special assistance to any guests with mobility issues. We have refuge points and evacuation chairs to assist.
- Chelmsford City Racecourse welcomes trained assistance dogs on site only. A water bowl is available by request from any steward.
- Flooring inside the grandstand and main foyer is laminate.
- We offer complimentary admission tickets to personal assistants. conditions apply, please contact Chelmsford City Racecourse for more information on 01245 363223.

CONTACT INFORMATION

For more information or if you have any specific questions regarding your visit, please contact us as below:

Address:	Chelmsford City Racecourse Moulsham Hall Lane Chelmsford CM3 1QP
Telephone:	01245 360300
Email:	info@chelmsfordcityracecourse.com
Website:	chelmsfordcityracecourse.com
Hours Of Operation:	Monday - Friday 8:30 - 17:00 and race days
Local Public Transport:	First Essex 08712 002233 firstgroup.com/essex